



Supplier Digital Documentation (SDD)

Utilizing the SDD Application as a Supplier

September 2021

What is SDD?

- Supplier Digital Documentation (SDD) is an application that allows suppliers to upload electronic documentation into a location easily accessible by Raytheon personnel.
- Suppliers will be informed via the Q-Note EZ to upload certain documents electronically.
- This process is in place of suppliers printing out documents and including them in the physical shipments.
- Raytheon still needs a paper packing slip on or in the box. Suppliers have the option to also add a digital copy via SDD should they wish.
- Suppliers will be onboarded on a rolling schedule. Application is now operational.

Accessing Raytheon Supplier Portal Through Exostar MAG

- Supplier logs into Exostar MAG and provides 2-Factor-Authentication credentials.
- Selects “Raytheon Supplier Portal”

Select your account

User ID / Nickname	Company	Active Applications
ottoj_5475	<div>Main</div> raytheon/ForumPass 600 Technology Park Drive Billerica, 1821	
ottoj_3583		<div>Raytheon Supplier Portal</div> Supply Chain Platform - Raytheon UAT

NEXT

Accessing SDD Application Through Raytheon Supplier Portal

- Supplier is directed to the Raytheon Supplier Portal and selects the “Supplier Documentation” link from “Supplier Tools”

The screenshot displays the Raytheon Supplier Portal interface. At the top, a dark blue header contains 'My 2FA Credentials' with a help icon, 'Credential Strength: Hardware OTP', and buttons for 'Manage' and 'Get 2FA'. Below this, a light blue section offers options to 'Link your existing credentials' or obtain a 'Company Credential' or 'Badge' with corresponding 'Link now' buttons. The main area is titled 'Applications' and features two tabs: 'My Applications' (selected) and 'Request Applications'. A grid of four application cards is shown, each with a 'Raytheon' header. The first card is 'Supply Chain Platform - Raytheon UAT' (Active). The second card, 'Raytheon Supplier Portal' (Active), is highlighted with a red border and has a green 'Launch' button. The third card is 'Supply Chain Platform - Raytheon QA' (Suspended) with a grey 'Suspended' button. The fourth card is 'Raytheon SecureForms' (Suspended) with a blue 'Reactivate' button. Each card also includes a 'Details' link with a dropdown arrow. A 'SEE MORE' link is at the bottom right.

Application Name	Status	Action
Supply Chain Platform - Raytheon UAT	Active	Launch
Raytheon Supplier Portal	Active	Launch
Supply Chain Platform - Raytheon QA	Suspended	Suspended
Raytheon SecureForms	Suspended	Reactivate

Accessing SDD Application Through Raytheon Supplier Portal

Supplier is directed to the Raytheon Supplier Portal and selects the “Supplier Documentation” link from “Supplier Tools”

supplier-qa.raytheon.com/supplier/

Raytheon Suppliers

Supplier Portal

Contact Us

one | RTN

Supplier Tools

- eRFx
- Carrier Guides
- eMeeting
- Sametime
- Servers
- Rapid Response
- Raytheon Home Page
- SecureForms
- MercuryGate
- RCAS
- RECON
- Supplier Documentation**
- Quality Notes

Business Specific Info

- Raytheon Business Units
- Raytheon's Global Presence

FAQ / Training

- Counterfeit Products Overview
- Export Control

Bulletin Board

Raytheon Secure Forms:
The Raytheon SecureForms application has been upgraded. Changes include a more intuitive User Interface, better visibility to the status of forms requests, increased detail about the organization and users as well as access to forms history. SecureForms is accessible directly from the MAG Home Page and not from the Supplier Portal.

Prohibition on Products from Kaspersky Lab:
This is to alert you about a new contract clause, FAR 52.204-23, titled "Prohibition on Contracting for Hardware, Software, and Services Developed or Provided by Kaspersky Lab and Other Covered Entities."
The intent is to forbid every "department, agency, organization, or other element of the Federal Government" from using "any hardware, software, or services developed or provided, in whole or in part" by (i) Kaspersky and any corporate successors, (ii) any entities controlled by or under common control with Kaspersky and (iii) any entity in which Kaspersky has majority ownership.
Please ensure compliance with this clause, including the mandatory reporting requirements triggered by your identification or your receipt of notice from a sub-tier supplier, of the presence of a covered item. This clause needs to be flowed down to your suppliers.
Thank you

Attention eRFx users:
Until you have been sent an RFx Event from Raytheon, upon clicking the link to eRFx, you will receive an error message.
(Unauthorized You do not have access to this web application because you are not a US citizen or you have not completed ITAR training.)
Please note that this is currently expected behavior of the tool and we are working to update. Your email address is connected to your account and at the time Raytheon issues an RFx event to you, an email will be sent inclusive of a direct link to the tool to access.

Current Performance Ratings

Quality			Delivery			PPM 12 Months
1 Month	3 Month	12 Month	1 Month	3 Month	12 Month	
74.1%	89%	78.8%	88.8%	81.9%	90.6%	132,942

Weekly Supplier Invoice Status

Invoice #	Date Posted	Status
99582	28 Mar 2014	Scheduled to Pay
99202	07 Mar 2014	Scheduled to Pay
99291	07 Mar 2014	Scheduled to Pay
99249	05 Mar 2014	Scheduled to Pay
519077	04 Mar 2014	Scheduled to Pay

Date last updated: 16 May 2014
More Supplier Invoice Data - Excel

Supplier Contact Information

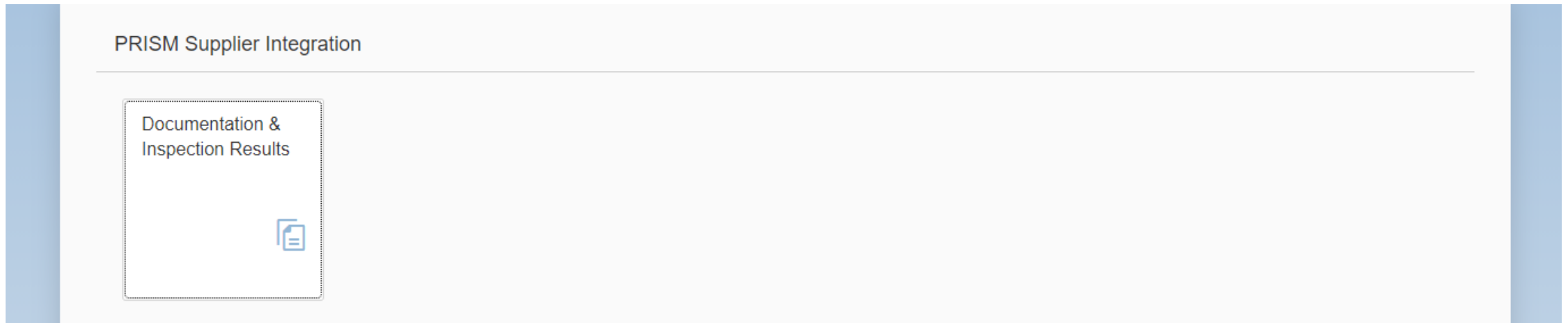
Company

Name
Phone
email
Role

Oldest Contact Data: 01 Jan 2000
Please verify all POC data Annually

Accessing SDD Application Through Raytheon Supplier Portal

Supplier will then click on PRISM Supplier Integration / Documentation & Inspection Results. In the future there will be multiple tiles leading to additional tools, but currently only the one exists.



SDD Application – Supplier View

- Supplier lands on SDD Main Search Screen (Default Screen)
- Supplier can search by PO+Line Item, Material Number, or Delivery Date range

Purchase Orders

Q Note Definition

Hide Filter Bar

Go

Purchase Order:

Line Item:

Material:

Statistical Delivery Date:

Shipping Reference Number:

MM/dd/yyyy to MM/dd/yyyy

☐

Purchase Order

Line Item

Material

Description

Revision

Stat. Delivery Date

Schedule Qty

Attach / Summary

No data

Conducting Searches

- Supplier inputs search criteria and clicks “Go”; relevant data is displayed with instructions
- Note that “Statistical Delivery Date” is a range, not a single date
- To view detailed results, click anywhere on a line that highlights when scrolled over

Purchase Orders

Q Note Definition

Hide Filter Bar

Go

Purchase Order:

Line Item:

Material:

Statistical Delivery Date:

Shipping Reference Number:

4100018248

MM/dd/yyyy to MM/dd/yyyy

• To quickly attach required documents and view a summary of attachment history, click on the paper clip icon in the Attach/Summary column.

• To view detail related to required documents, attach required or optional documents and view attachment history details; click anywhere on a line that highlights when scrolled over.

• To attach documents to multiple lines; select one or more checkboxes to the left of the line and click the 'Attach To Selected' button. This button will appear when one or more check boxes are selected.


• The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.

• The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number, etc.

<input type="checkbox"/>	Purchase Order	Line Item	Material	Description	Revision	Stat. Delivery Date	Schedule Qty	Attach / Summary
<input type="checkbox"/>	4100018248	00010	ABC123	WIDGET		01/14/2020	52.000	>

Search Results

- After the supplier selects scheduled line item, they are directed to the detail page for that schedule



Supplier Number : 000000

Purchase Order: 4100018248

Material : ABC123

Schedule Qty : 52.000

Statistical Delivery Date : 01/14/2020

Item: 00010

Description : WIDGET

Schedule Line : 0001

Revision :

Q Note Definition

Required Documents

Doc Type	Qnotes
CERTIFICATE OF CONFORMANCE	UK-7
PACKING SLIP	

Additional Documents

[OPTIONAL DOCUMENT TYPES](#)

Attached Documents

- The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
- The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number etc.
- To change a Shipment Reference Number or Quantity: Click Edit, make required changes, and then click Update to confirm.


Edit

Doc Type	File Name	Upload Date/Time	Shipment Ref. Number	Qty	Uploaded By	Doc Status	Comments
No data							

Search Results

- Header Section (Purchase Order, Material and Schedule Details)
- Documents Section (Required Document Listing w/ Q-Notes for documents required, Additional Documents)
- Attached Document Section (List of Documents Attached to Schedule by Supplier)

Supplier Digital Documentation



Supplier Number : 000000

Statistical Delivery Date : 01/14/2020

Purchase Order: 4100018248

Item: 00010

Material : ABC123

Description : WIDGET

Revision :

Schedule Qty : 52.000

Schedule Line : 0001

Q Note Definition

Required Documents

Doc Type	Qnotes
CERTIFICATE OF CONFORMANCE	UK-7
PACKING SLIP	

Additional Documents

OPTIONAL DOCUMENT TYPES

Attached Documents

- The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
- The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number etc.
- To change a Shipment Reference Number or Quantity: Click Edit, make required changes, and then click Update to confirm.

Edit

Doc Type	File Name	Upload Date/Time	Shipment Ref. Number	Qty	Uploaded By	Doc Status	Comments
No data							

Attaching Required Documents

- Click on the specific Doc Type To attach required documentation
- Fill in the shipping quantity and the reference number (optional) before clicking Browse and Attach to upload your document

Required Documents

Doc Type

CERTIFICATE OF CONFORMANCE

UK-7

Additional Documents

OPTIONAL DOCUMENT TYPES

PACKING SLIP

Attached Documents

- The Shipment Reference Number
- The Shipment Reference Number
- To change a Shipment Reference Number

Doc Type

File Name

Attach

Document Type

CERTIFICATE OF CONFORMANCE

PO	Item	Material	Stat Delivery Date	Ship Ref. Number	Qty
4100018248	00010	WIDGET	01/14/2020	42QRX5	52

test.txt

Browse...

Maximum Document Size Allowed Is 100MB

Cancel

Attach

Attaching Required Documents

- Successfully added Required Documents will appear below

Required Documents

Doc Type	Qnotes
CERTIFICATE OF CONFORMANCE	UK-7
PACKING SLIP	

Additional Documents

[OPTIONAL DOCUMENT TYPES](#)

Attached Documents

- The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
- The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number etc.
- To change a Shipment Reference Number or Quantity: Click Edit, make required changes, and then click Update to confirm.

Edit

Doc Type	File Name	Upload Date/Time	Shipment Ref. Number	Qty	Uploaded By	Doc Status	Comments
Shipping Reference : 42QRX5							
CERTIFICATE OF CONFORMANCE	test.txt	Sep 4, 2020, 1:20:22 PM	42QRX5	52.000			

Attaching a Packing Slip

- Click on the Packing Slip Document Type
- If the Packing Slip also contains C of C information, check the box shown below
- Fill in the shipping quantity and the reference number (optional) before clicking Browse and Attach to upload your document.

The screenshot shows a software interface for attaching documents. A modal window titled 'Attach' is open, displaying a form for a 'PACKING SLIP' document type. The form includes a table with shipping information and a 'Browse...' button to upload a file. Red boxes highlight the following elements:

- The 'PACKING SLIP' document type selection in the background.
- The checkbox labeled 'This Packing Slip Contains a Certificate of Conformance'.
- The shipping quantity '52' in the table.
- The 'Browse...' button for file selection.
- The 'Attach' button at the bottom right of the modal.










PO	Item	Material	Stat Delivery Date	Ship Ref. Number	Qty
4100018248	00010	WIDGET	01/14/2020	42QRX5	52

test.txt

Maximum Document Size Allowed Is 100MB

Attaching a Packing Slip

- Successfully added Documents will appear below

Doc Type	File Name	Upload Date/Time	Shipment Ref. Number	Qty	Uploaded By	Doc Status	Comments
Shipping Reference :							
ACCEPTANCE TEST PROCEDURE (ATP)	test.txt	Sep 4, 2020, 1:26:36 PM	<input type="text"/>	52.000			
PACKING SLIP	test.txt	Sep 18, 2020, 2:53:33 PM	<input type="text"/>	1.000			
CERTIFICATE OF CONFORMANCE	test.txt	Sep 18, 2020, 2:53:33 PM	<input type="text"/>	1.000			

Adding Additional Documents

- Click Optional Document Types To Attach Additional Documents
- Under Document Type click the dropdown arrow to select which type of document you wish to upload.
- Fill in the shipping quantity and the reference number (optional) before clicking Browse and Attach to upload your document

Additional Documents

OPTIONAL DOCUMENT TYPES

RMANCE UK-7

Attach

Document Type

PO	Item	Material	Stat Delivery Date	Ship Ref. Number	Qty
4100018248	00010	WIDGET	01/14/2020		

Browse...

Maximum Document Size Allowed Is 100MB

Cancel Attach

Attaching Additional Documents

- Successfully added Optional Documents will appear below

Required Documents

Doc Type	Qnotes
CERTIFICATE OF CONFORMANCE	UK-7
PACKING SLIP	

Additional Documents

[OPTIONAL DOCUMENT TYPES](#)

Attached Documents

- The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
- The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number etc.
- To change a Shipment Reference Number or Quantity: Click Edit, make required changes, and then click Update to confirm.

Edit

Doc Type	File Name	Upload Date/Time	Shipment Ref. Number	Qty	Uploaded By	Doc Status	Comments
Shipping Reference :							
ACCEPTANCE TEST PROCEDURE (ATP)	test.txt	Sep 4, 2020, 1:26:36 PM	<input type="text"/>	<input type="text" value="52.000"/>			
Shipping Reference : 42QRX5							
CERTIFICATE OF CONFORMANCE	test.txt	Sep 4, 2020, 1:20:22 PM	<input type="text" value="42QRX5"/>	<input type="text" value="52.000"/>			

Attaching Documents to Multiple Scheduled Line Items

- Attach a document to multiple Scheduled Line Items using Check Boxes and “Attach To Selected”
- Note: Short Text items may not have a material number

Hide Filter Bar

Go

Purchase Order:

Line Item:

Material:

Statistical Delivery Date:
01/01/2020 to 04/29/2020

Shipping Reference Number:

- To quickly attach required documents and view a summary of attachment history, click on the paper clip icon in the Attach/Summary column
- To view detail related to required documents, attach required or optional documents and view attachment history details; click anywhere on a line that highlights when scrolled over.
- To attach documents to multiple lines; select one or more checkboxes to the left of the line and click the 'Attach To Selected' button. This button will appear when one or more check boxes are selected.
- The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
- The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number, etc.

Attach To Selected

<input type="checkbox"/>	Purchase Order	Line Item	Material	Description	Revision	Stat. Delivery Date	Schedule Qty	Attach / Summary
<input type="checkbox"/>	4100017960	00010	ABC123	WIDGET		04/24/2020	2815.000	>
<input checked="" type="checkbox"/>	4100018248	00010	ABC123	WIDGET		01/14/2020	52.000	>
<input checked="" type="checkbox"/>	4100018251	00010	ABC123	WIDGET		01/14/2020	48.000	>

Attaching Documents to Multiple Schedules

- Under Document Type click the dropdown arrow to select which type of document you wish to upload.
- Fill in the shipping quantity and the reference number (optional) before clicking Browse and Attach to upload your document

• To quickly attach required documents and view a summary of attachment history, click on the paper clip icon in the Attach/Summary column.
• To view detail related to required documents, attach required or optional documents and view attachment history details; click anywhere on a line that highlights when scrolled over.
• To attach documents to multiple lines; select one or more checkboxes to the left of the line and click the 'Attach To Selected' button. This button will appear when one or more check boxes are selected.
• The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
• The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number, etc.

<input type="checkbox"/>	Purchase Order	Line Item	Material	Description	Revision	Stat. Delivery Date	Schedule Qty	Attach / Summary
<input type="checkbox"/>	4100017960	00010					15.000	
<input checked="" type="checkbox"/>	4100018248	00010					2.000	
<input checked="" type="checkbox"/>	4100018251	00010					8.000	
<input type="checkbox"/>	4100018254	00010					8.000	
<input type="checkbox"/>	4100018348	00010					5.000	
<input type="checkbox"/>	4201532181	00030					8.000	
<input type="checkbox"/>	4201537215	00010					00.000	
<input type="checkbox"/>	4201542037	00010					40.000	
<input type="checkbox"/>	4201542605	00010					1.000	
<input type="checkbox"/>	4201546627	00020					6.000	

Attach

Document Type

CERTIFICATE OF CONFORMANCE

PO	Item	Material	Stat Delivery Date	Ship Ref. Number	Qty
4100018248	00010	WIDGET	01/14/2020		52
4100018251	00010	WIDGET	01/14/2020		48

test.txt

Maximum Document Size Allowed Is 100MB

Cancel

Attach

Attaching Documents Via Paper Clip

- You can also click on the Paper Clip icon of the line you are interested in to attach documents

Hide Filter Bar

Go

Purchase Order:

Line Item:

Material:

Statistical Delivery Date:
01/01/2020 to 04/29/2020

Shipping Reference Number:

To quickly attach required documents and view a summary or attachment history, click on the paper clip icon in the Attach/Summary column.







To view detail related to required documents, attach required or optional documents and view attachment history details; click anywhere on a line that highlights when scrolled over.

To attach documents to multiple lines; select one or more checkboxes to the left of the line and click the 'Attach To Selected' button. This button will appear when one or more check boxes are selected.

The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.

The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number, etc.

Attach To Selected

<input type="checkbox"/>	Purchase Order	Line Item	Material	Description	Revision	Stat. Delivery Date	Schedule Qty	Attach / Summary
<input type="checkbox"/>	4100017960	00010						 >
<input type="checkbox"/>	4100018248	00010						 >
<input checked="" type="checkbox"/>	4100018251	00010						 >
<input type="checkbox"/>	4100018254	00010						 >
<input type="checkbox"/>	4100018348	00010						 >
<input type="checkbox"/>	4201532181	00030		SPRING	LR	02/26/2020	8.000	 >

Statistical Delivery Date : 01/14/2020

Required Documents

CERTIFICATE OF CONFORMANCE

PACKING SLIP

Attached Documents

Doc Type	Date	Ship Ref. Number	Qty

Attaching Documents Via Paper Clip

- Fill in the shipping quantity and the reference number (optional) before clicking Browse and Attach to upload your document

Required documents and view a summary of attachment history, click on the paper clip icon in the Attach/Summary column to required documents, attach required or optional documents and view attachment history details; click anywhere on a line that highlights when scrolled over. to multiple lines; select one or more checkboxes to the left of the line and click the 'Attach To Selected' button. This button will appear when one or more checkboxes are selected. Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed. Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number etc.

Attach To Selected

Line Item	Material	Description	Revision	Stat. Delivery Date	Schedule Qty	Attach / Summary
00010					15.000	>
00010					2.000	>
00010					8.000	>
00010					48.000	>
00010					5.000	>
00030					3.000	>
00010					00.000	>
00010					00.000	>
00010					00.000	>
00020	H494430-6	WASHER, SPRING TENSION - SEALING	E	01/17/2020	20.000	>

Attach

Document Type

CERTIFICATE OF CONFORMANCE

PO	Item	Material	Stat Delivery Date	Ship Ref. Number	Qty
4100018251	00010	WIDGET	01/14/2020		48

test.txt

Maximum Document Size Allowed Is 100MB

Cancel Attach

Attaching Documents Via Paper Clip

- Successfully attached documents appear below

Purchase Order: Line Item: Material: Statistical Delivery Date: 01/01/2020 to 04/29/2020 Shipping Reference Number:

• To quickly attach required documents and view a summary of attachment history, click on the paper clip icon in the Attach/Summary column.
• To view detail related to required documents, attach required or optional documents and view attachment history details; click anywhere on a line that highlights when scrolled over.
• To attach documents to multiple lines; select one or more checkboxes to the left of the line and click the 'Attach To Selected' button. This button will appear when one or more check boxes are selected.
• The Shipment Reference Number is a unique identifier that establishes a link between the documents being attached and the shipment to which they are attributed.
• The Shipment Reference Number is preferably a Packing Slip Number, but can also be a Bill of Lading, Shipment Number etc.

[Attach To Selected](#)

<input type="checkbox"/>	Purchase Order	Line Item	Material	Description	Revision	Stat. Delivery Date	Attach / Summary
<input type="checkbox"/>	4100017960	00010					
<input type="checkbox"/>	4100018248	00010					
<input checked="" type="checkbox"/>	4100018251	00010					
<input type="checkbox"/>	4100018254	00010					
<input type="checkbox"/>	4100018348	00010					
<input type="checkbox"/>	4201532181	00030					

Statistical Delivery Date : 01/14/2020

Required Documents

[CERTIFICATE OF CONFORMANCE](#)

[PACKING SLIP](#)

Attached Documents

Doc Type	Date	Ship Ref. Number	Qty
CERTIFICATE OF CONFORMANCE	Sep 4, 2020, 1:53:24 PM		48.000

Naming Conventions

- Whenever possible, title documents in meaningful ways (e.g. include dates or other important information)
- This is especially important if uploading multiples of the same document types, allowing Raytheon to differentiate between the copies

Required Documents

Additional Documents

OPTIONAL DOCUMENT TYPES

Doc Type

Qnotes

CERTIFICATE OF CONFORMANCE

UK-7

PACKING SLIP

Attached Documents

• The Shipment Reference Number
• The Shipment Reference Number
• To change a Shipment Reference Number

Doc Type

File Name

Attach

Document Type

CERTIFICATE OF CONFORMANCE

PO	Item	Material	Stat Delivery Date	Ship Ref. Number	Qty
4100018248	00010		01/14/2020	42QRX5	52

PSL export_20200414084349.xlsx

Browse...

Maximum Document Size Allowed Is 100MB

Cancel

Attach

Q-Note Definitions

- Supplier is able to launch (into separate tab) Raytheon Q-Note Definitions

Purchase Orders

Q Note Definition

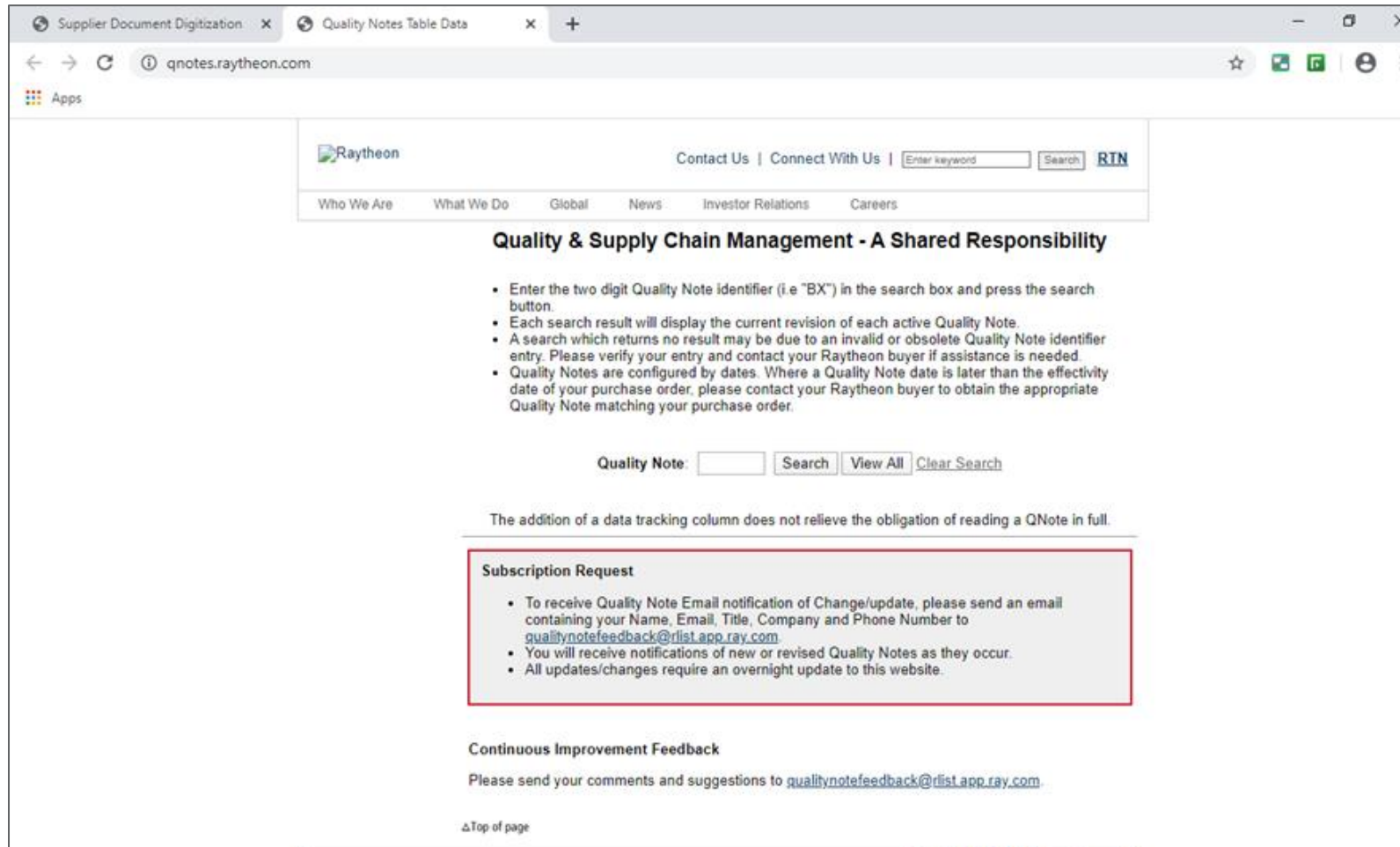
Hide Filter Bar Go

Purchase Order: Line Item: Material: Statistical Delivery Date: Shipping Reference Number:

01/01/2020 to 04/29/2020

Q-Note Definitions

- Type in the Q-Note and click Search to see definition.



The screenshot shows a web browser window with two tabs: "Supplier Document Digitization" and "Quality Notes Table Data". The address bar shows "qnotes.raytheon.com". The website header includes the Raytheon logo, navigation links (Contact Us, Connect With Us), a search bar, and a "RTN" link. Below the header is a navigation menu with links: Who We Are, What We Do, Global, News, Investor Relations, and Careers.

Quality & Supply Chain Management - A Shared Responsibility

- Enter the two digit Quality Note identifier (i.e "BX") in the search box and press the search button.
- Each search result will display the current revision of each active Quality Note.
- A search which returns no result may be due to an invalid or obsolete Quality Note identifier entry. Please verify your entry and contact your Raytheon buyer if assistance is needed.
- Quality Notes are configured by dates. Where a Quality Note date is later than the effectivity date of your purchase order, please contact your Raytheon buyer to obtain the appropriate Quality Note matching your purchase order.

Quality Note:

The addition of a data tracking column does not relieve the obligation of reading a QNote in full.

Subscription Request

- To receive Quality Note Email notification of Change/update, please send an email containing your Name, Email, Title, Company and Phone Number to qualitynotefeedback@rlst.app.ray.com.
- You will receive notifications of new or revised Quality Notes as they occur.
- All updates/changes require an overnight update to this website.

Continuous Improvement Feedback
Please send your comments and suggestions to qualitynotefeedback@rlst.app.ray.com.

[▲Top of page](#)

Questions?

- Please send us an email if you have any questions!
 - Jameson Otto at Jameson.r.otto@rtx.com; 214-907-4487
 - Pam Gaster at pamelagaster@rtx.com; 972-344-8687

Thank you.

